



CODE OF ETHICS FOR THE PRACTICE OF THE TOMATIS® METHOD

This code was written by Tomatis Développement S.A. and was read and approved by the professionals who signed a licence contract with the company.

INTRODUCTION:

The Tomatis® Method is an educational technique of sensory stimulation through sound whose purpose is to help individuals to listen better in order to communicate better. The Tomatis® Method works in the form of sessions during which the subject is required to listen to specially processed music through devices calibrated with specific settings.

The practice of the Tomatis® Method does not serve to establish a medical diagnosis, treatment, or prescription. The practice of the Tomatis® Method will never require the interruption of a medical treatment.

The proper functioning of the parameters of the Tomatis® Method is made possible thanks to a technology developed by Tomatis Développement S.A. (www.tomatis.com). The use of this technology requires specific training and the possession of a License issued by Tomatis Développement S.A. his License grants the right to use the Tomatis® Method in compliance with a License agreement. The professional authorized to use the Tomatis® Method is referred to as a Licensee.

The License agreement is concluded between Tomatis Développement S.A. and the Licensee. It governs the practice of the Tomatis® Method and communication pertaining to it. This Code of Ethics does not replace the License agreement. It merely provides an outline of it for the benefit of the general public.

The Licensee is hereafter referred to as "the Professional". The use of the male pronoun within this Code of Ethics is to facilitate reading only and should be interpreted as referring to either male or female.

The Licensee shall comply with the law of his country and the rules specific to the practice of his profession. These regulations shall prevail over the rules stated below.

"Tomatis", "Tomatis + logo", "Solisten" and "TalksUp" are protected trademarks of Tomatis Développement S.A.

GENERAL COMMUNICATION

Recognizing the importance of avoiding ambiguity when promoting the Tomatis® Method, the Professional is vigilant in how he presents it:

- He prohibits any term that might imply that the Tomatis® Method is a medical practice. He presents the Tomatis® Method solely as an educational technique.
- He presents the Tomatis® Method with clarity, precision, sobriety and prudence, and ensures that the client understands how it works and what its limitations are.



- He refrains from any statement contradicting those made by Tomatis Développement S.A. in its communication to the general public.
- Even outside of his professional practice, he refrains from any act likely to bring the Tomatis® Method into disrepute.

LICENSEE'S PRESENTATION OF THE LISTENING PROGRAM TO HIS CLIENTS

The Professional is working in the field of therapy and/or pedagogy. In his relationship with his clients he ensures that he is in compliance with the following obligations:

- He behaves with honesty, integrity, respect and courtesy.
- He informs the clients about his qualifications, his skills and working methods in response to any question relating to his practice.
- He informs clients of the objectives and the scope of his intervention.
- He does not exert any influence or power over his clients, whether moral, physical, mental, spiritual, financial or sexual.
- He is careful never to judge, blame, or criticize the people who consult him. He speaks in a clear and precise manner so as to ensure that the client understands as fully as possible.
- He is respectful of any confidential information that may be disclosed to him, considering himself bound by professional secrecy.
- He leaves the client the free choice of continuing the listening program undertaken or of ending it at any time.
- He sets his fees for the entire listening program in a transparent and reasonable manner.

COMPLEMENTARITY AND COMPATIBILITY OF THE TOMATIS® METHOD

The Professional uses the Tomatis® Method in a way that complements the core profession for which he is qualified and experienced. The use of the Tomatis® Method cannot replace his core profession or confer skills other than those for which he is qualified and experienced.

The Professional is vigilant and lucid, and takes into account the limitations that may be encountered in his practice. He refers his client to another professional if he finds that the work required is not within his field of competence.

The Professional is free to use other techniques than the Tomatis® Method. However, he must make sure to distinguish these from the Tomatis® Method both in presentation and in practice.

The Professional is not authorized to use, alongside the Tomatis® Method, practices described as esoteric, obscure or mystical.



LICENSEE'S FIELD OF APPLICATION FOR THE LISTENING PROGRAM

The ear is the most powerful sensory integrator in the human body. It therefore plays a vital role in how the individual develops and communicates. The Professional recognizes that the fields of application of the Tomatis® Method are as follows:

- Learning and language disabilities
- Attention disorders
- Affective and emotional disorders
- Communication disorders
- Motor disabilities
- Pervasive Developmental Disorders (PDD)
- Personal development and well-being
- Improvement of voice and musicality
- Preparation for childbirth
- Integration of foreign languages

The Professional only implements the Listening Program in the area of expertise for which he was initially trained, independently of the training provided by Tomatis Développement S.A. He refrains from using the Listening Program in any other field for which he has not received appropriate training.

The Professional refrains from delegating the implementation of the Listening Program to a third party who has not been approved in writing Tomatis Développement S.A.

PSYCHO-PEDAGOGICAL TEST AND LISTENING TEST

If the Professional does not have evaluation tests specific to his profession, he systematically uses the tests provided by Tomatis Développement S.A. whenever the subject is able to complete them.

The Professional is aware of the relative character of these evaluations and interpretations. He does not draw definitive or reductive conclusions about the client's abilities.

These tests are used to identify the subject's problem and to measure his progress. They do not in any way serve to formulate a diagnosis, to predict the future, or to reveal or to assert a fact from the past. The Professional will not under any circumstances use these tests to make any judgment about the person or impose choices on him.

The Professional takes care to ensure that the test occurs in optimal conditions. The test procedure has to be followed by an interview during which the Professional clearly and precisely explains the test results.

The listening test with a TLTS device may only be done by a Licensee who has completed the appropriate training. The Professional ensures that the device is always correctly maintained. The TLTS device cannot establish an audiogram or any medical diagnosis.



ORGANIZATION OF THE LISTENING SESSIONS

The Professional implements the Listening Program by strictly following the guidelines and methodology provided during the training course and during the continued training.

The Professional does not propose listening sessions that exceed the duration of 2 hours per day. Conversely, the Professional does not propose listening sessions lasting less than one hour in a single day, except if the client's condition requires adaptation.

The Professional does not propose occasional listening sessions that are not part of an overall course of several days' listening. The Professional systematically imposes a period of rest and integration of several weeks between two courses of listening.

If the Professional proposes listening sessions at his premises, he provides a listening room with proper facilities to do the listening sessions in good conditions of relaxation.

If the Professional proposes home listening sessions, he ensures that the client is able to follow the sessions in keeping with the established program. The Professional must be available for his client at all times in case of a problem.

The Professional or the client can stop the listening sessions at any time. If the Professional notes the occurrence of a problem that goes beyond his field of competence, he will systematically inform the client and recommend contacting a specialist.

RELATIONS BETWEEN THE PROFESSIONAL AND HIS COLLEAGUES

The Professional respects his colleagues, whether Licensees or not. He refrains from any comments that discredit or defame them. He undertakes to be open to any feedback about his professional practice and to make good use thereof.

The client is free to continue his listening program with a licensee other than the one originally consulted. At the express request of the client, the initially consulted licensee agrees to confidentially transmit all information compiled about the client to the new licensee so as to facilitate the latter's reception of and assistance to the client.

CONTINUED TRAINING AND DEVELOPMENTS

The Professional is aware that the Tomatis® Method was first developed in the 1950s and is constantly evolving. He knows and respects its history and makes sure to keep his knowledge on any developments up to date. He makes every effort to improve his practice thanks to the innovations developed by Tomatis Développement S.A. The Professional is attentive to any announcement by Tomatis Développement S.A. on this subject.



The Professional has access to many materials and tools provided by Tomatis Développement S.A. to complete his general knowledge of the Tomatis® Method and further develop his practice. He must consult these documents and the updates made thereof.

The Professional participates on the ongoing training provided by Tomatis Développement S.A. and the International Association of Certified Tomatis Consultants, whether in person or online.

The Professional is welcome to consult a trainer, an experienced colleague or Tomatis Développement S.A. in case of doubt about the methodology.

LEVEL OF PRACTICE

The Professional is required to follow the terms of its own level of practice.

A Tomatis® Consultant (Level 4) is a professional who attended the four levels of training and who is able to freely use the whole parameters and settings of the Tomatis® Method. The Consultant is allowed to take part into our research programs.

A Tomatis® Consultant (Level 3) is a professional who attended three levels of Tomatis® trainings and is able to individualize his/her work by designed his/her own programs, based on the Listening Test datas.

A Tomatis® Practitioner (Level 2) is a professional who attended the initial training course (Level 1) and an additional one (Level 2). He or she is able to use the Listening Test Device (TLTS), which enable him or her to further evaluate a client's listening profile. The Practitioner Level 2 also can add active work (speech and phonation sessions) to the listening sessions.

A Tomatis® Practitioner (Level 1) is a professional who attended the initial Tomatis® training course (Level 1), which enables him or her to use the portable devices Solisten® and/or TalksUp®. These devices accurately reproduce the Tomatis® effect and contain several listening programs. The professional is in a position to choose between these programs the one suiting the best his/her client's needs. These programs are perfectly adapted to most listening problems.

SAFETY AND LEGAL PROTECTION

The Professional works in a place where the safety of his clients is assured.

He warns Tomatis Développement S.A.. if a lawsuit is being brought against him with respect to his practice of the Tomatis® Method.

Tomatis Développement S.A. cannot defend the rights of its Licensees in court for individual proceedings. The Professional is therefore strongly encouraged to take legal advice and legal protection appropriate to their situation.



PROCEDURE FOR COMPLAINTS AND SANCTIONS

Any complaint against a Licensee with regard to this Code of Ethics must be sent by registered mail with acknowledgement of receipt to the following address:

**Tomatis Développement S.A.
76 avenue de la Liberté
L-1930 Luxembourg**

Any complaint must include the surname, first name and address of the complainant as well as the Professional's name and address. The allegations must be dated and explained.

The Professional is notified of the complaint by Tomatis Développement S.A. The complainant's identity can be kept confidential at the latter's explicit request. The Professional must respond in writing to the alleged acts.

Tomatis Développement S.A. examines the complaint and the response and may ask the complainant and/or the Professional for further clarifications. Tomatis Développement S.A. may carry out all necessary checks with the Professional.

Tomatis Développement S.A. may

- Reject the complaint, if it considers it to be without merit;
- Issue a warning and/or carry out an inspection and/or impose a supervision and/or impose corrective measures if the complaint violates the provisions of this Code of Ethics;
- Prohibit the Professional's use of the Tomatis® Method and terminate the License if the complaint violates the provisions of the License Agreement.

The complainant is informed of the decision and retains the right to take legal action against the Professional if he considers that the Professional's actions violate the laws and regulations of his country.